Main Agenda- To create a workpool and use it

To achieve this requirement we need to know about the classroom

ork pool is defined under a class if this is defined that means A user can work on this workbook

access group and operator ID are given under system pages

pyCurrentWorkPool

class group + case types= work pool

pyWorkpage holds all case-related data entered by the user

under access group, we would be having the work pools

workbook is similar to the classroom

if concrete can store instances

the class group is to manage your database

to store the instances of the classes under a single DB table and can have a single database table

class group means to manage better tables and classes

for a given access group all the transactions are stored which is the class that is storing the transactions

underwork pool we have the class group

work poo is nothing but where your transaction is stored

for the class group we have a work table

work pool pointed to a class group

the class group pointed to the table

work pool linked to access group

by this we would find the access group and under advanced tab we would get the

Graphical user interface, application, email

Description automatically generated

This work pool is attached to the class group

A screenshot of a computer

Description automatically generated

Now while creating the work pool we can give the class group by default we would get only Work class until work only

So while creating a work pool can give the class

Application

Description automatically generated with low confidence

After the creation we can get the Key Name and then the Key Caption

As .pyID and we can get the usage

Where in I created the case type with access that means we can get the access for this case type only but we have the work- so all the values of the instances are accessible to that user

And where in we can check this workpool under the clipboard also

Graphical user interface, application

Description automatically generated

Where in I defined and gave this class group and we can get the workpool of it

By Default we would be having Work- when we create the access group for any operator

In order to change we need to change the class group and then the workgroup